



**Department  
of Health**

Mike DeWine, Governor  
Jon Husted, Lt. Governor

Amy Aston, M.D., MPH, Director

May 31, 2019

Ms. Karen Knavel,  
New Avenues To Independence  
17608 Euclid Ave.  
Cleveland, OH 44112

RE: New Avenues-Richmond Heights  
CMS Certification Number: 36G501  
Title XIX (Medicaid) ICF/ID Certification

Dear Ms. Knavel:

An evaluation of the Title XIX survey of your facility completed on March 26, 2019, indicates that your facility meets the requirements under 42 CFR Section 442.101 for certification with standard-level deficiencies.

The period of certification will begin on March 26, 2019 and expire on June 30, 2020.

If you have any questions, please contact me, at 330-643-1300.

Sincerely,

Kathleen Mitchell R.N., Survey Administrator  
Bureau of Survey and Certification  
Eastern Region

KM/aw