



Kitchen Renovation

Bratenahl kitchen received a full renovation in 2018.

Funds were raised by a group of dedicated volunteers from the Bratenahl community over a 5 year period.

Residents love the new kitchen. Kelly and Sherita are thrilled with the space and the new colors!

Artistic Excellence

John is an extraordinary artist whose work was displayed at Trinity Cathedral in Downtown Cleveland as part of their Brown Bag Concert Series.

He is also a soloist and member of the New Avenues Music Therapy Choir.

He is proud to share his creative abilities with one and all!



A Heroic Rescue

A fire broke out at the Heisley Home in Mentor in December, badly damaging the home and everything in it.

Staff member Courtney Noble's quick and courageous actions resulted in the safe removal of all three residents.

Local community members donated cash, gift cards, clothing and household items for the residents.

Courtney received a special award at the OHCA Conference and from the City of Mentor.

Award Winning Staff

Susan Rhodes, one of our Ashtabula site managers, won the Caregiver of the Year Award from OCID.

New Avenues congratulates Susan and thanks her for her many years of dedicated service.



New Strategic Direction

New Avenues' Board of Directors approved a new strategic plan at the end of 2018. The plan is to be implemented over the next three years and focuses on service provision that:

- Is person-centered
- Is specific to individuals with intellectual and/or developmental disabilities
- Takes place in small settings over a long period of time

New Avenues is proud to be leading the way in community-based service provision in Northeast Ohio.

Andrea

Andrea, a resident at our Perry Home, worked with staff to gain the skills enabling her to use public transportation.

She now regularly volunteers distributing food and clothing to people in need.

Andrea is a productive and valued member of her community!



Program Transformation

Our Lake County Employment and Day Services piloted a "walls-free" service model with participants using public transportation and spending their days in meaningful engagement at Community Partner sites.

New Avenues transitioned or discontinued programs that no longer fit our service model.



2018 Financials

Expenses

- Program Services: \$12,662,347
- Management & General: \$2,238,609
- Fundraising: \$212,719
- Total Expenses: \$15,113,675



Revenue

- Net Services Revenue: \$14,465,807
- Programs & Other: \$486,186
- Total Revenue: \$14,952,003



New Avenues supported 554 men, women and children in 2018 through residential, community-based and children's programs.